

EMERGENCY OPERATIONS PLAN

○ PLAN TO STAY IN BUSINESS

Noxapater Telephone Company
27 West Front St.
Noxapater, Mississippi 39346

662-724-2192

If this location is not accessible we will operate from location below:

Colonial Telephone Company
1851 County Road 1519
Bay Springs, Mississippi 39422

601-764-3171

The following person is our primary crisis manager and will serve as the company spokesperson in an emergency.

Billy Ezelle
662-724-2192
Mobile: 662-803-3597
Residence: 662-724-2251
Email: billye@noxapatertel.net

If the person is unable to manage the crisis, the person below will succeed in management:

John Pearce
601-764-3171
Mobile: 601-764-7966
Residence: 601-764-3171
Email: jpearce@bayspringstel.net

- **EMERGENCY CONTACT INFORMATION**

Dial 9-1-1 in an Emergency

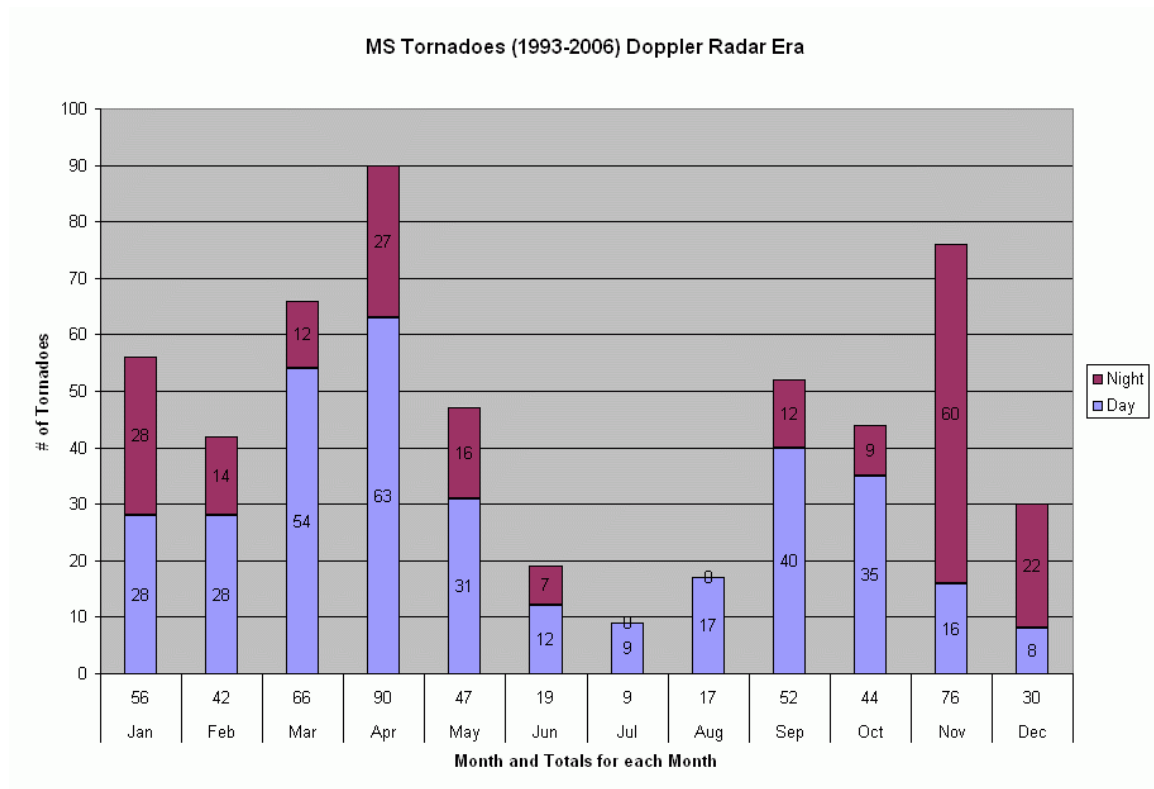
Non-Emergency Police/Sheriff: 662-724-4476/662-773-5881

Town of Noxapater: 662-724-4476

- **BE INFORMED**

The following natural and man-made disasters could impact our business.

- **Tornado**



- **Ice Storm**

- **Fire**

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○ **WE PLAN TO COORDINATE WITH OTHERS**

The following are business contacts primary to our service.

- East Mississippi Electric Power Association 662-724-4524
- AT&T BellSouth (Toll, SS7 Links, & EAS) 205-321-3079 Harry Coleman
- Genband (DCO Technical Assistance) 866-436-2263
- Taqua (T-7000 Technical Assistance) 866-792-0198
- Telstrat (RDT Technical Assistance) 972-543-3483
- Embarq Logistics (Equipment & Material) 1-800-755-1950
- Falcon Communications(Switching & Power Equip.) 573-276-5169
- LecNet (ISP) 601-354-9070
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- Fair Propane Gas Systems (Fuel for Emergency Generator) 662-773-7181

○ **OUR CRITICAL OPERATIONS**

The following is a prioritized list of our critical operations, staff and procedures we need to recover from a disaster.

1. Secure building and assess service affecting damage & secure switch software backup.
2. All employees report to telephone office.
3. Verify operation of emergency electric generator.
4. Secure switching equipment against exposure to water
5. Test E 9-1-1 Links
6. Test SS7 Links
7. Test Toll & EAS Links
8. Test fiber links to RDT's
9. Monitor traffic levels
10. Notify Colonial of damage and service status, and notify insurance
11. Begin assessment of fiber cables transporting E911, SS7, Toll, and EAS links.
12. Verify AC Electric to RDT's.
13. Assess fiber cables to RDT's
14. Determine estimate of equipment, material, and labor necessary to restore items above.
15. Order equipment & material.
16. Secure outside contractors.
17. Receive trouble calls
18. Dispatch repair when available.
19. Restore business office lines
20. Restore customer service

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EMPLOYEE EMERGENCY CONTACT INFORMATION

The following is a list of co-workers and their individual emergency contact information:

Margie Morris 662-724-4648, 662-803-1181
Rex Smith 662-724-4577, 662-803-7626
Chris Byrd 662-773-4909, 601-562-4398
John Pearce 601-764-3171, 3131, 7966.
Charlotte Pearce 601-764-3171, 3131, 7968

PURPOSE

This plan is for the safety of employees and restoration of communication services to the public. It identifies necessary management and employee actions during emergencies. Education and training are provided so that all employees know and understand the Emergency Operations Plan.

Location of Plan

Each employee has been provided with a copy of this plan. A copy will also be maintained at Noxapater Telephone Company's office at 27 West Front St., Noxapater, MS 39346.

Annual Review

We will review and update this emergency operations plan in January 2013.